VPInstruments Service Plan

The VPInstruments worry-free service plan is a **3 or 5-year service agreement** that ensures customers always operate with accurate, reliable, and audit-ready measurements**,** without unexpected costs or internal effort.

We take care of calibration, maintenance, software updates, and minor repairs, so your team can focus on performance and savings, not instruments. The plan has included warranty for all the years.

What's included:

> Bi-annual calibration & preventive maintenance
> Software & firmware updates
> Cleaning, inspection & functional testing
> Minor repairs included
> Proactive service scheduling by VPInstruments
> Fast turnaround (max. 10 working days in service)

Why customers say "yes"

1. Predictable costs, no surprises

> Fixed annual service fee for 3-5 years
> Calibration, preventive maintenance, software updates included
> Minor repairs covered, easier budgeting, no unplanned expenses

2. Guaranteed measurement accuracy

> Bi-annual calibration by VPInstruments experts
> Equipment maintained to factory specifications
> Always audit-ready for ISO, energy, and sustainability programs. Data they can trust for decisions and reporting

3. Less downtime, less internal effort

> VPInstruments proactively manages service intervals
> Fast turnaround (max. 10 working days in service)
> No need for customers to track schedules or service needs. Their team saves time, production keeps running

4. Lower total cost of ownership

> Preventive maintenance extends equipment lifetime
> Early detection avoids major repair or replacement costs
> Long-term performance protected. Better ROI on their VPInstruments investment

Your value (why it matters)

> **Predictable budget:** Fixed annual cost, no surprise invoices
> **Trusted data:** Measurements remain accurate for energy savings, audits & reporting
> **Lower total cost of ownership:** Prevention avoids expensive failures and early replacement
> **Operational peace of mind:** VPInstruments manages the service lifecycle, not you (the customer)